

## FFLECSI SERVICE HOLYWELL AND WEST

Working in partnership with Transport for Wales, Flintshire County Council have extended the current service area of the Holywell Fflecsi Service. Residents in the villages of Penyffordd, Picton, Gwersyllt, Gwaenysgor and parts of Gronant not currently served by Denbighshire CC services will be able to book journeys on the service from Monday 23rd May 2022.

Fflecsi is a new way to travel around West Flintshire by pre booking your journey. There are two booking options – the easy to use app, or call 0300 234 0300, where they will even help you plan a journey. Fflecsi Travel offers:

- Operational from 9.15am until 6pm, Monday to Friday and 9am to 1pm Saturdays, the service is ideal for getting to work, shopping, meeting with friends, appointments, after school activities connecting with other buses or trains.
- You can choose where to be picked up from or dropped off as the bus doesn't run to a fixed timetable or route. However, the route varies based on who else has booked at similar times or destinations.
- You can book by app (which also allows you to track your bus) or by phone on 0300 234 0300 up to 2 weeks before travel and no later than 2 hours before journey start time.
- There are a number of ways to pay: on-board with cash, £2.50 per journey for adults, £1.50 for children. MyTravel Pass is also accepted whilst concessionary card holders travel for free.

The existing Flintshire “Go Travel” Green bus will remain in operation so that passengers can easily recognise it.

- **The managed booking system means that Fflecsi bus passengers are guaranteed a seat, which helps with social distancing measures.**

**fflecsi**  
EXAMPLE OF APP



1. Download the fflecsi app



2. Enter your details

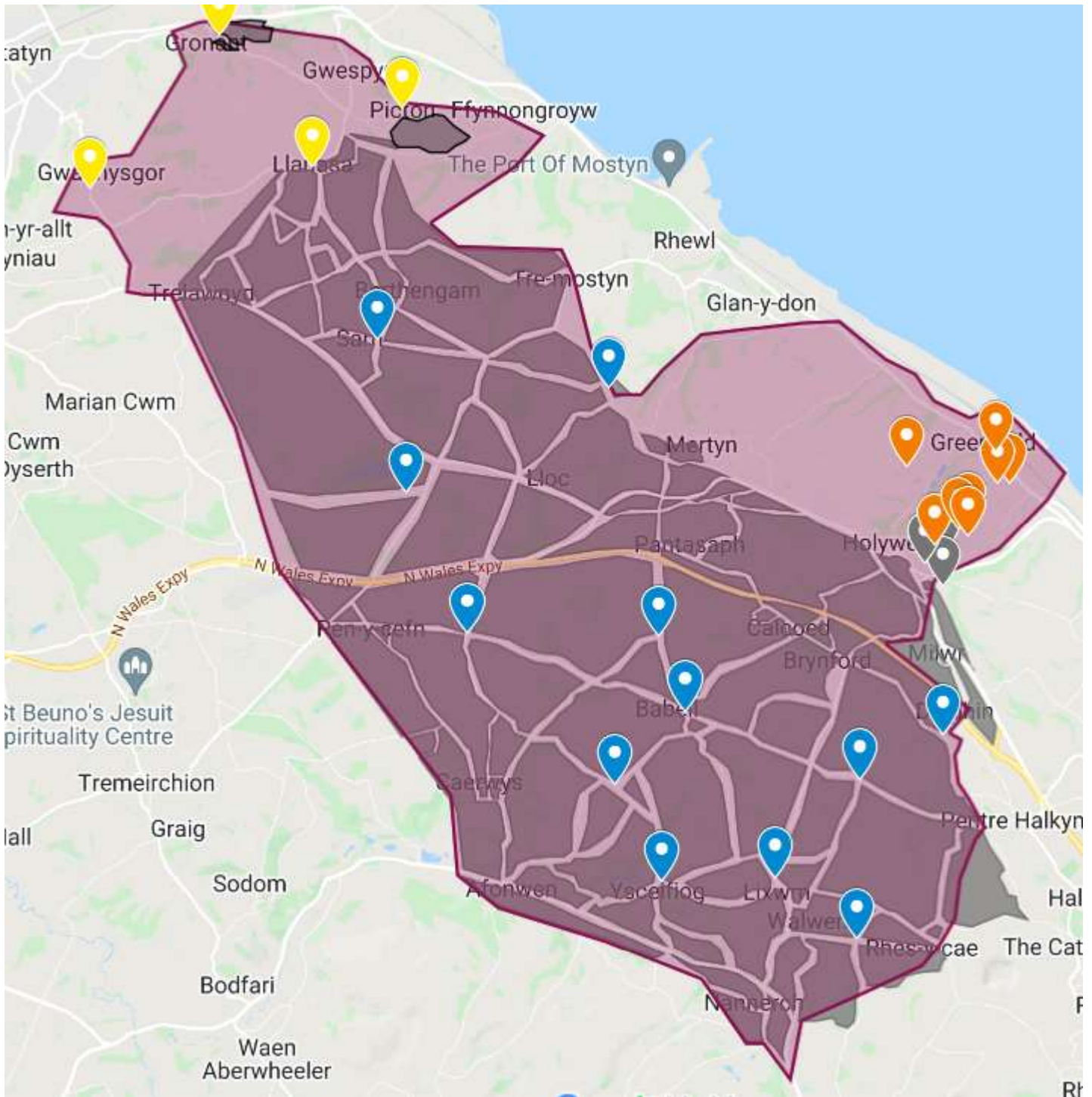


3. Choose your journey



4. Head to your pick-up point

The Service Area map below indicates communities that can use this service and the area you can travel within.



**FURTHER DETAILS VIA THE LINK BELOW**

<https://www.flintshire.gov.uk/en/PDFFiles/Roads-and-Travel/Bus-Timetables/Fflecsi-Leaflet.pdf>

